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Proceedings of the meeting held for Tender Opening and Technical Evaluation for BVM
Tender No. BVM(Pro)/AMC-01/2021

Agenda	Tender Opening and Technical Evaluation
Venue:	Conference Room, Bihar Vikas Mission, Patna(Bihar)
Tender Ref:	Tender No. BVM(Pro)/AMC-01/2021 EMPANELMENT OF AMC SERVICE PROVIDER AGENCIES AND SELECTION OF AGENCY FOR AMC OF COMPUTERS, LAPTOPS, PRINTERS, UPS, PHOTOCOPIER AND OTHER ELECTRONIC & ELECTRICAL ITEMS INSTALLED IN DIFFERENT OFFICES OF BIHAR VIKAS MISSION LOCATED IN PATNA

Tender No.: BVM(Pro)/AMC-01/2021 dated 17-03-2021 has been published for "Empanelment of AMC service provider agencies and selection of Agency for AMC of computers, laptops, printers, UPS, photocopier and other electronic & electrical items installed in different offices of Bihar Vikas Mission located in Patna", with due date for submission of bids as 16 April 2021.

A total of 7 (seven) bids were received within due date for submission of bids. List of the bidders who submitted bids within due date and time are:

1. Digital Solution, Patna
2. Rapidtech IT Services Private Ltd., Patna
3. Sudhir Digital Solutions, Patna
4. Megamax Services Pvt. Ltd., Noida
5. Swastik Solution, Patna
6. Cognegic IT Services (OPC) Private Limited, Howrah
7. AVA India Services Private Limited, Patna

BID OPENING

As per schedule of events, tenders were opened at 04:00 PM on 16th April 2021 in presence of the members of Tender Evaluation Committee (TEC) and representatives of the bidders present for the meeting and their signature were obtained on the outer as well as inner envelopes.

Attendance: As per records.

BID EVALUATION

The bids were evaluated by the TEC in accordance with the criteria mentioned in "Technical Bid Requirement" under section E(3) of the tender document. During the evaluation, bids submitted by Rapidtech IT Services Private Ltd., Patna and Megamax Services Pvt. Ltd., Noida were found to be qualified on all the criteria of the technical evaluation.

Certain discrepancies were identified in the submissions made by other bidders. Such bidders were informed regarding the discrepancies below mentioned letters vide email dated 04-06-2021 and were provided an opportunity to submit their clarification before 21-06-2021 along with relevant supporting documents.

1. Digital Solution, Patna – BVM Letter No. 478 dated 04-06-2021
2. AVA India Services Private Limited – BVM Letter No. 479 dated 04-06-2021
3. Swastik Solution – BVM Letter No. 480 dated 04-06-2021
4. Sudhir Digital Solutions – BVM Letter No. 481 dated 04-06-2021

118)

5. Cognegic IT Services (OPC) Private Limited – BVM Letter No. 482 dated 04-06-2021

In response to the above, Sudhir Digital Solutions and Cognegic IT services (OPC) Services Private limited did not submit any clarification. Swastik Solution submitted their response vide email dated 15-06-2021. Digital Solution submitted their response vide letter dated 21-06-2021. AVA India Services Private Ltd. submitted their response vide letter dated 21-06-2021 and further submitted another document vide email dated 24-06-2021.

Considering the disruptions in normal movement due to covid pandemic situation, TEC decided to include late responses as part of evaluation as well.

Swastik Solution, Sudhir Digital Solutions and Cognegic IT Services (OPC) Private Limited were disqualified in the technical evaluation. Reasons for disqualification are as follows:

Agency	Reasons for disqualification in Technical Evaluation			
	Technical Bid Requirement	Clarification sought by TEC	Agency's Response	Final Remarks
Swastik Solution	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Total income is less than Rs 10 Lakhs as per ITR for AY 2020-21. (Rs2,37,560 only). Turnover amount not clear from ITR Acknowledgement. Further clarification required.	"Earlier we have worked with other company and turnover more than 50 lac...I have attached my Husband ITR who has turnover more than >10L."	IT Acknowledgement submitted for Arvind Kumar which is different from the bidders i.e. Swastik Solution / Nishi. Does not meet criteria.
	Minimum 1 years' Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Purchase order dated 25/03/21 attached for supply and installation including 1 year warranty from date of installation. No mention of AMC services: One year of experience not complete.	"We have more than 1 year of experience and earlier worked in Telecom like Airtel, Vodafone & Idea and company registered in Jharkhand but worked in Bihar. My husband is supporting me who has more than 18 years of experience in IT Infrastructure / Operations and electrical related work."	No experience document submitted in support of firm's experience in AMC services. Does not meet criteria.
	Agency's acceptance of terms and conditions of the tender	No document submitted	"Signed and stamped all document by me".	Signed and stamped document not submitted by the bidder. Does not meet criteria.
Sudhir Digital Solution	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Total income is less than Rs 10 Lakhs as per ITR for AY 2020-21. Turnover amount not clear from ITR Acknowledgement. Further clarification required.	Not Submitted	Does not meet criteria.

	Minimum 1 years' Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	GeM dispatch slip for Ricoh Cartridge and Toner - not related to AMC services AMC Contract with The Principal, Brajkishore Kindergarten School Chapra - for 01.02.2021 to 31.01.2022. - One year experience not complete.	Not Submitted	Does not meet criteria.
	Agency's acceptance of terms and conditions of the tender	Only Annexure - I & III of the tender document signed and submitted by agency. Further clarification required.	Not Submitted	Does not meet criteria.
Cognegic IT Services (OPC) Private Limited	Minimum 1 years' Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Net Access India Limited - Purchase Order for Manpower Services towards charges for resident engineer support for the period 01/01/2021 to 31/03/2021. Minimum 1 year experience not established.	Not Submitted	Does not meet criteria.

Criteria-wise detailed evaluation is annexed with the proceeding.

Bids submitted by Digital Solution and AVA India Pvt Limited were found qualified on the basis of additional documents submitted by the respective agencies as part of their clarification. Details are as follows:

Agency	Reasons for disqualification in Technical Evaluation			
	Technical Bid Requirement	Clarification sought by TEC	Agency's Response	Final Remarks
AVA India Services Private Limited, Patna	Minimum 1 years' Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Pace Computer Services - Purchase Order - Towards non-comprehensive AMC charges at Veritas - Contract Period: 01/10/2020 to 31/12/2020 - (2 months) Educomp - PO No. POEXP/BHR/14-15/0023 dated 01/02/15 for repairing charges for server and peripherals - provide onsite 75 days support warranty on repaired parts and warranty on new parts as per manufacturer warranty (Pg 45) WIPRO - PO No. 4500590975 dated 19/01/2016, Support Period: 01/01/2016 to 31/01/2016. - AMC services not clear from documents.	"Agreement Copy of M/S Pace Computers Services for the duration of from 01/Oct/2018 to 30 Sept/2020 hence two years' experience in AMC is established." Further the agency shared a request Letter for Extension of agreement with Pace Computer Services.	Submitted agreement, extension request and purchase order are in continuity therefore can be considered as part of the work-experience. Duration of the agreement is more than one year. Agreement and

		Minimum One Year Experience in AMC Services not established. Further clarification required regarding WIPRO - AMC services and duration not clear from PO.		extension request letter are new documents.
Digital Solution, Patna	Financial Capability of the bidder Annual turnover should be more than Rs 10 lakhs.	Total income is less than Rs 10 Lakhs as per ITR for AY 2019-20. Total income is less than Rs 10 Lakhs as per ITR for AY 2020-21. Turnover amount not clear from ITR Acknowledgement. Further clarification required	"I have enclosed turnover document for FY 19-20"	Profit & Loss Account for year ended 31st March 2020 certified by auditor submitted. Taxable Sale Rs. 87,93,295.00 Submitted document i.e. Profit & Loss Account is a new document.

Documents submitted by AVA India Services Pvt. Ltd. and Digital Solution, Patna as part of the clarification include new documents. TEC considered the documents for evaluation as these are related to documents already submitted and meets the requirement of Technical Evaluation.

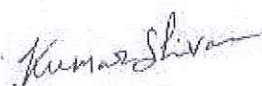
Conclusion:

Bid documents submitted by the following agencies were found to be qualified on all the criteria of the technical evaluation:

1. Rapidtech IT Services Private Ltd., Patna
2. Megamax Services Pvt. Ltd., Noida
3. Digital Solution and
4. AVA India Services Private Ltd.

Criteria-wise detailed evaluation is annexed with the proceedings.

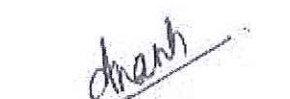
Upon completion of the Technical Evaluation, it was decided by the TEC that the financial bids shall be opened on 30-06-2021 at 11:00 AM in BVM Conference Hall and the bidders qualified in the technical evaluation shall be informed regarding their participation in the financial bid opening.


Shivam
IT Helldesk Officer


Satish
IT Manager


Ajay Kumar
Internal Audit Manager


Dharam Kumar
Finance Manager


Anant Bibhore
Management Associate


Anand Prakash
Section Officer – HR
(Recruitment), Legal
and Procurement


Shashi Shekhar Singh
General Manager –
Finance and Accounts

Shambhu Prasad Singh
General Manager – HR
(Management) & IT

8/29/56/29
Pawan Kumar Sinha
General Manager – HR
(Recruitment), Legal
and Procurement

Internal Financial
Advisor, Cabinet
Secretariat Department

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Sanjay Kumar Pansari
Chief General Manager

28/6/21
Chief General Manager

Memo No. – BVM/3119/0 (342422 AMC) – 03/2021 – 504

Date: 29/06/21

Copy to: All Members of TEC – For information please. IT Manager is directed to publish the proceeding on official website of Bihar Vikas Mission.

28/6/21
Chief General Manager

Memo No. – BVM/3119/0 (342422 AMC) – 03/2021 – 504

Date: 29/06/21

Copy to: Member Secretary – For your kind information please.

28/6/21
Chief General Manager

Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation							
Name of the Agency		Swastik Solution, Patna					
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks (Shared with agency vide letter no. 480 dt. 04-06-2021)	Agency's Response (submitted vide email dt. 15-06-2021)	Final Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	AKRPN4693F (Nishi)	ok	--	
		GST Registration of the firm	Yes	10AKRPN4693F1ZY Legal Name - Nishi Trade Name - Swastik Solution	ok	--	
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Incomplete	Mail from Udyam Registration Portal team requesting the agency to verify and update details is attached. Udyam reference Number UDYAM-BR-26-0011195	Further clarification required.	Attached MSME registration copy.	Udyam Registration certificate UDYAM-BR-26-0011195 submitted.
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement for AY 2020-21	ok	--	
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	No	Total income is less than Rs 10 Lakhs as per ITR for AY 2020-21. (Rs2,37,560 only)	Turnover amount not clear from ITR Acknowledgement. Further clarification required	"Earlier we have worked with other company and turnover more than 50 lac...I have attached my Husband ITR who has turnover more than >10L."	IT Acknowledgement submitted for Arvind Kumar which is different from the bidders i.e. Swastik Solution / Nishi. <u>Does not meet criteria.</u>

Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

Swastik Solution, Patna

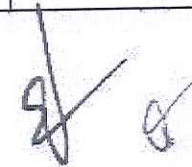
Name of the Agency		Swastik Solution, Patna					
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks (Shared with agency vide letter no. 480 dt. 04-06-2021)	Agency's Response (submitted vide email dt. 15-06-2021)	Final Remarks
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	No	Purchase order dated 25/03/21 attached for supply and installation including 1 year warranty from date of installation. No mention of AMC services. One year of experience not complete.	NO	"We have more than 1 year of experience and earlier worked in Telecom like Airtel, Vodafone & Idea and company registered in Jharkhand but worked in Bihar. My husband is supporting me who has more than 18 years of experience in IT Infrastructure / Operations and electrical related work."	No experience document submitted in support of fam ^{fir} experience in AMC services. <u>Does not meet criteria.</u>
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	No	No document submitted	Not Submitted	"Signed and stamped all document by me"	Tender document duly signed and stamped not submitted by the bidder. <u>Does not meet criteria.</u>
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok		









Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation							
Name of the Agency		Digital Solution, Patna					
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks (Shared with agency vide letter no. 478 dt. 04-06-2021)	Agency's Response (submitted vide letter dt. 21-06-2021)	Final Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	ARZPS7753A (Sanjay Sharma)	ok		
		GST Registration of the firm	Yes	Reg. No. - 10ARZPS7753A1Z1 Legal Name - Sanjay Sharma Trade Name - M/S Digital Solution	ok		
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Yes	HDFC Bank DD No. 000513 dated 08-04-2021	ok		
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement 2019-20 in name of Sanjay Sharma	ok		
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	Incompleted	Total income is less than Rs 10 Lakhs as per ITR for AY 2019-20. Total income is less than Rs 10 Lakhs as per ITR for AY 2020-21.	Turnover amount not clear from ITR Acknowledgement. Further clarification required	"I have enclosed turnover document for FY 19-20"	ok Profit & Loss Account for year ended 31st March 2020 certified by auditor submitted. Taxable Sale Rs. 87,93,795.00
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	Yes	Letter No. 2143 dt 27-06-19 of Water Resources Department regarding AMC of photocopier model MP2001L Letter dt 05-12-2018 of East Central Railway regarding Annual maintenance of two Ricoh photocopier machines	ok		
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	Yes	ok	ok		
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok		

K. S. Singh
Sanjay
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Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation							
Name of the Agency		AVA India Services Private Limited, Patna					
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks (Shared with agency vide letter no. 479 dt. 04-06-2021)	Agency's Response (submitted vide email dt. 15-06-2021)	Final Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	AAMCA3402B	ok		
		GST Registration of the firm	Yes	10AAMCA3402B1ZN	ok		
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Yes	UDYAM-BR-26-0006356 Type of Enterprise: Micro	ok		
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement for AY 2020-21 ITR Acknowledgement for AY 2019-20	ok		
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	Yes	Statement of Profit and Loss for year ended 31st March 2020 - Total Revenue - Rs 10.79 Lakhs	ok		










Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

Name of the Agency		AVA India Services Private Limited, Patna					
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks (Shared with agency vide letter no. 479 dt. 04-06-2021)	Agency's Response (submitted vide email dt. 15-06-2021)	Final Remarks
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	No	<u>Pace Computer Services</u> - Purchase Order - Towards non-comprehensive AMC charges at Veritas - Contract Period: 01/10/2020 to 31/12/2020 - (2 months) <u>Educomp</u> - PO No. POEXP/BHR/14-15/0023 dated 01/02/15 for repairing charges for server and peripherals - provide onsite 75 days support warranty on repaired parts and warranty on new parts as per manufacturer warranty (Pg 45) <u>WIPRO</u> - PO No. 4500590975 dated 19/01/2016, Support Period: 01/01/2016 to 31/01/2016. - AMC services not clear from documents. <u>BSTBPCL</u> - Order regarding upload of books on mobile app - not related to AMC services. <u>BVM</u> - order regarding payments made for call center - not related to AMC services <u>BMSP</u> - work order for software development and installation - not related to AMC services	Minimum One Year Experience in AMC Services not established. Further clarification required regarding WIPRO - AMC services and duration not clear from PO.	"Agreement Copy of M/S Pace Computers Services for the duration of from 01/Oct/2018 to 30 Sept/2020 hence two years experience in AMC is established." Further the agency shared a request Letter for Extension of agreement with Pace Computer Services.	Submitted agreement extension request and purchase order are in continuity therefore can be considered as part of the work-experience. Duration of the agreement is more than one year. Meets criteria.
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	Yes	ok	ok		
7	Declaration regarding correctness of submission and not black listed by any authority	Self declaration in prescribed format (Annexure - III)	Yes	ok	ok		

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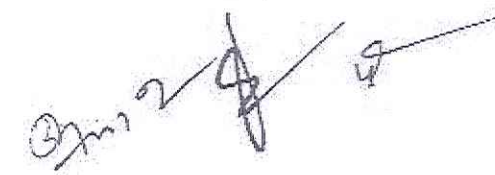
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Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

Name of the Agency		Rapidtech IT Services Private Ltd., Patna			
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	AAGCR9169J	ok
		GST Registration of the firm	Yes	10AAGCR9169J123	ok
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Yes	UDYAM-UP-28-0015355 Type of Enterprise: SMALL	ok
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement AY 2017-18 ITR Acknowledgement AY 2018-19 ITR Acknowledgement AY 2019-20	ok
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	Yes	Certified Audit Report from Auditor FY 2017-18: Rs 13.50 Crore FY 2018-19: Rs 15.26 Crore FY 2019-20: Rs 15.25 Crore	ok




Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

Rapidtech IT Services Private Ltd., Patna

Name of the Agency					
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	Yes	Central Bank of India - Letter No. RCC: 2020-21: 02 dated 18-02-2021 - Renenwal for AMC of Computer Hardware's from M/s Rapidtech IT Services pvt ltd for a period 01.01.2021 to 31.12.2021 BSPGCL Memo No. 328 dated 08-07-2020 - extension of W.O. No. 492 dated 01.10.2018 for next three months i.e. from 01.04.2020 to 30.06.20 Letter No. 458 dated 17-11-2020 - renewal / extension of W.O. No. 492 dated 01.10.2018 for next six months i.e. from 01.07.2020 to 31.12.2020 BSPHCL - Work Order No.:03 dt 24.09.2020 - renewal / extension of Work order for AMC of computer & peripherals installed at BSPHCL HQ for one year. BSPTCL - Work Order No. - 03 dated 14-12-2020 - renewal / extension of Work order for AMC of computer & peripherals installed at BSPTCL HQ for one year.	ok
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	Yes	ok	ok
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok

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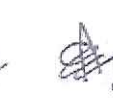
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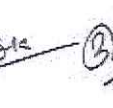
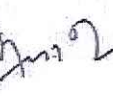
Name of the Agency		Megamax Services Pvt. Ltd., Noida			
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	AAJCM8185E	ok
		GST Registration of the firm	Yes	09AAJCM8185E2Z0	ok
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Yes	UDYAM-UP-28-0002049 Type of Enterprise: Micro	ok
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgment for AY 2019-20 ITR Acknowledgment for AY 2018-19 ITR Acknowledgment for AY 2017-18	ok
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	Yes	Copy of audit report certified by auditor FY 2019-20: Rs 3.21 Crore FY 2018-19: Rs 2.38 Crore FY 2017-18: Rs 68.53 Lakhs	ok
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	Yes	INS Valsura - Acceptance / Acknowledgement letter issued by the agency against work order IT/3234/HW/D3/(AMC)20-22 dated 15-Jul-2020 for AMC of IT Assests and Networking Components Religare - Purchase Order for IBM AMC Renewal, AMC Period 01-01-2020 to 31-12-2020.	ok
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	Yes	ok	ok
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok

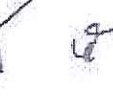
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Name of the Agency		Digital Solution, Patna			
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	ARZPS7753A (Sanjay Sharma)	ok
		GST Registration of the firm	Yes	Reg. No. - 10ARZPS7753A1Z1 Legal Name - Sanjay Sharma Trade Name - M/S Digital Solution	ok
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Yes	HDFC Bank DD No. 000513 dated 08-04-2021	ok
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement 2019-20 in name of Sanjay Sharma	ok
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	Incompleted	Total income is less than Rs 10 Lakhs as per ITR for AY 2019-20. Total income is less than Rs 10 Lakhs as per ITR for AY 2020-21.	Turnover amount not clear from ITR Acknowledgement. Further clarification required
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	Yes	Letter No. 2143 dt 27-06-19 of Water Resources Department regarding AMC of photocopier model MP2001L Letter dt 05-12-2018 of East Central Railway regarding Annual maintenance of two Ricoh photocopier machines	ok
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	Yes	ok	ok
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok





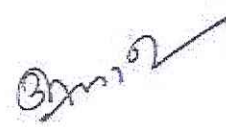
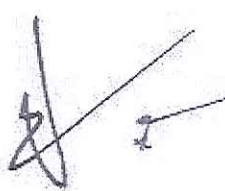



Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

Name of the Agency		AVA India Services Private Limited, Patna			
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	AAMCA3402B	ok
		GST Registration of the firm	Yes	10AAMCA3402B1ZN	ok
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Yes	UDYAM-BR-26-0006356 Type of Enterprise: Micro	ok
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement for AY 2020-21 ITR Acknowledgement for AY 2019-20	ok
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	Yes	Statement of Profit and Loss for year ended 31st March 2020 - Total Revenue - Rs 10.79 Lakhs	ok





Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

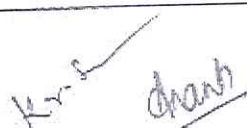
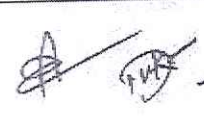
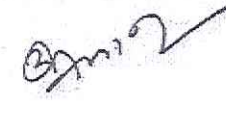
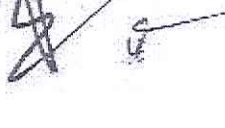
Name of the Agency		AVA India Services Private Limited, Patna			
Slr No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	No	<u>Pace Computer Services</u> - Purchase Order - Towards non-comprehensive AMC charges at Veritas - Contract Period: 01/10/2020 to 31/12/2020 - (2 months) <u>Educomp</u> - PO No. POEXP/BHR/14-15/0023 dated 01/02/15 for repairing charges for server and peripherals - provide onsite 75 days support warranty on repaired parts and warranty on new parts as per manufacturer warranty (Pg 45) <u>WIPRO</u> - PO No. 4500590975 dated 19/01/2016, Support Period: 01/01/2016 to 31/01/2016. - <i>AMC services not clear from documents.</i> <u>BSTBPCL</u> - Order regarding upload of books on mobile app - <i>not related to AMC services.</i> <u>BVM</u> - order regarding payments made for call center - <i>not related to AMC services</i> <u>BMSP</u> - work order for software development and installation - <i>not related to AMC services</i>	Minimum One Year Experience in AMC Services not established. Further clarification required regarding WIPRO - AMC services and duration not clear from PO.
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	Yes	ok	ok
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok

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Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

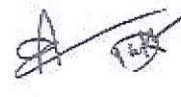
Name of the Agency		Swastik Solution, Patna			
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	AKRPN4693F (Nishi)	ok
		GST Registration of the firm	Yes	10AKRPN4693F1ZY Legal Name - Nishi Trade Name - Swastik Solution	ok
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Incomplete	Mail from Udyam Registration Portal team requesting the agency to verify and update details is attached. Udyam reference Number UDYAM-BR-26-DD11195	Further clarification required.
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement for AY 2020-21.	ok
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	No	Total income is less than Rs 10 Lakhs as per ITR for AY 2020-21. (Rs2,37,560 only)	Turnover amount not clear from ITR Acknowledgement. Further clarification required
5	Minimum 1 years experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	No	Purchase order dated 25/03/21 attached for supply and installation including 1 year warranty from date of installation. No mention of AMC services. One year of experience not complete.	NO
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	No	No document submitted	Not Submitted
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok

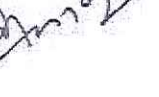
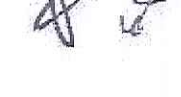





Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

Name of the Agency		Sudhir Digital Solutions, Patna			
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	BQSPS6284H (NISHA SINHA)	ok
		GST Registration of the firm	Yes	10BQSPS6284H1ZC Legal Name - Nisha Sinha Trade Name - Sudhir Digital Solution	ok
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Yes	UDYAM-BR-26-0004185 Type of Enterprise: Micro	ok
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement provided for AY 20-21.	ok
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	Incomplete	Total income is less than Rs 10 Lakhs as per ITR for AY 2020-21.	Turnover amount not clear from ITR Acknowledgement. Further clarification required.
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	NO	GeM dispatch slip for Ricoh Cartridge and Toner not related to AMC services AMC Contract with The Principal, Brajkishore Kindergarten School Chapra - for 01.02.2021 to 31.01.2022. - One year experience not complete.	NO
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder	Incomplete	Only Annexure - I & III of the tender document signed and submitted by agency.	Further clarification required.
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok






Tender No. BVM(Pro)/AMC-01/2021 Technical Evaluation

Cognegic IT Services (OPC) Private Limited, Howrah

Name of the Agency		Cognegic IT Services (OPC) Private Limited, Howrah			
Sl. No.	Technical Bid Requirement	Documents required	Document Produced (YES / NO)	Details	Remarks
1	The bidder should be registered with relevant authorities required for its conduct of business.	PAN of the firm	Yes	AAHCC6640A	ok
		GST Registration of the firm	Yes	19AAHCC6640A1ZW	ok
2	Earnest Money Deposit (Except those who are registered with MSME. Copy of valid certificate must be furnished)	EMD of Rs 25000/- (Rupees Twenty Five thousand Only) in the form of DD pledged in the name of the Bihar Vikas Mission.	Yes	Udyog Aadhar WB08D0007977	ko
3	The bidder should be operational in last financial year	Income Tax return of the firm for previous financial year i.e. FY 2019-20	Yes	ITR Acknowledgement for AY 2020-21	ok
4	Financial Capability of the bidder - Annual turnover should be more than Rs 10 lakhs.	Copy of Income Tax return / Audit Report Certified from the Auditor / Annual GST return	Yes	Auditor's Report - Statement of Profit and Loss (Page - 14) Total revenue is Rs 46.13 Lakhs for year ended 2020.	ok
5	Minimum 1 years Experience in similar work - The bidder should possess experience of providing AMC services to government offices / departments / Banks / corporate offices / commercial institutions etc. in India.	Copy of Payment order / Work Completion certificate / Agreement / Work order	No	Net Access India Limited - Purchase Order for Manpower Services towards charges for resident engineer support for the period 01/01/2021 to 31/03/2021. Minimum 1 year experience not established.	NO
6	Agency's acceptance of terms and conditions of the tender	Tender document duly signed and stamped by the bidder.	Yes	ok	ok
7	Declaration regarding correctness of submission and not black listed by any authority	Self-declaration in prescribed format (Annexure - III)	Yes	ok	ok









